



Cancellation Policy

Myhealth Sydney CBD is committed to providing all of our patients with exceptional care and when a patient cancels without enough notice, they prevent another patient from being seen.

- **GP appointments (Doctor Appointments):** Non-attendance or cancellations **within half an hour** will incur a **\$37** cancellation fee. Cancellations under half an hour will be considered as a "no show"
- **Dietitian, Physiotherapist and Psychologist appointments:** Non-attendance or changes to your appointment **within 24 hours** will incur a **\$50** cancellation fee.

To cancel an 8am appointment, please call our reception by 5:30pm the previous day (Mondays please call on Saturday by 1.30pm).

If you have been issued a sooner appointment and no longer need your subsequent scheduled appointment, please confirm with reception that the appointment is cancelled so this time can be made available to other patients in need of medical attention.



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